# **SMART** INSTALLATION GUIDE

Please note: For divert products, cable connection instructions vary depending on the model. Please refer to the section; "Wiring diagram - Divert models only".

# IMPORTANT INFORMATION

Safety information This appliance can be used by children aged from 3 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance.

Cleaning and user maintenance shall not be made by children without supervision. This product must be installed by a competent person in accordance

with all relevant current local and

national Water Supply Regulations. ALL PRODUCTS REQUIRING AN ELECTRICAL CONNECTION MUST BE INSTALLED BY A QUALIFIED PERSON FOLLOWING THE LATEST REVISION OF THE ELECTRICAL WIRING REGULATIONS, BOTH

NATIONAL AND LOCAL AND

**CERTIFIED TO CURRENT** 

**BUILDING REGULATIONS.** 

This system should be installed so that other taps or appliances operated elsewhere within the premises do not significantly affect the flow. The Aqualisa SmartValve™ must not be

used with a hot water supply temperature of over 65°C. If the maximum hot water temperature is likely to rise above 65°C then a Thermostatic Blending Valve must be used. The Aqualisa SmartValve™ is supplied factory pre-set at maximum temperature of 45°C. The maximum temperature is fully adjustable to suit site conditions. If adjusted, we recommend the outlet temperature is set to a MAXIMUM of 46°C.

The Aqualisa SmartValve™ must be installed in an accessible location for servicing and maintenance. The Aqualisa SmartValve™ must not be installed in situations where either the ambient temperature is likely to exceed 40°C or where freezing may occur. The controller must not be installed in situations where the ambient temperature is likely to fall below 5°C or rise above 40°C.

We do not recommend the use of a controller in steam therapy facilities. This appliance must be earthed. Cables must be protected by a suitably sized conduit or trunking to avoid risk of damage and to allow removal for service and maintenance purposes. Failure to install this way may invalidate the warranty. Ensure that the conduit is run to avoid the controller fixing holes.

Surface mounted cables must also be protected by a suitable approved conduit, even in a loft, where there may be a risk of damage from vermin. The power lead must only be replaced by the manufacturer or their accredited agent. The controller is supplied from a safety

low voltage source. This product is

systems, combination boiler

(unpumped) Aqualisa SmartValve™

systems and separately

Pressures: The standard

pumped gravity systems)

is designed to operate up to

a maximum static pressure of

pressures are likely to exceed

pressure reducing valve must

bar)(60psi)) is recommended.

be fitted to the incoming mains

supply. A setting of 400kPa ((4

It should be noted that daytime

pressures approaching 600kPa

stated maximum overnight.

Special notes for

commences.

((6 bar)(80psi)) can rise above the

combination boiler systems

The appliance must have a minimum

domestic hot water rating of 24kW

fully modulating gas valve. If in any

manufacturer before installation

DUE TO PERFORMANCE

COMBINATION BOILERS,

CHANGE WILL AFFECT THE

AQUALISA SMARTVALVE™

IN VARYING SHOWER FLOW

**CHARACTERISTICS OF** 

doubt, please contact the appliance

SEASONAL INLET TEMPERATURE

OUTLET FLOW RATE RESULTING

and be of the type fitted with a

700kPa ((7 bar)(100psi)), a

700kPa ((7 bar)(100psi)). Where

suitable for domestic use only. Installation of the pumped Aqualisa SmartValve™ (for gravity stored systems) The pumped Aqualisa SmartValve<sup>™</sup> shower system is designed to operate up to a maximum static pressure of 100kPa ((1 bar)(10 metres head)(14.5psi)). Under no circumstances must the pumped Aqualisa SmartValve™ be connected directly to the water

(unpumped) Aqualisa

SmartValve™ (for balanced

high pressure and unvented

main or in line with another booster pump. The minimum actual capacity of the cold water storage cistern should be not less than 225 litres (50 gallons). The capacity of the hot water cylinder must be capable of meeting anticipated demand. Installation of the standard

RATE AND FLOW CONTROL RANGE. INLET TEMPERATURE CHANGE MAY ALSO CAUSE THE TEMPERATURE DISPLAY TO FLASH; THIS IS NOT **NECESSARILY CHANGING** THE OUTLET TEMPERATURE. DUE TO THE PERFORMANCE CHARACTERISTICS OF COMBINATION BOILERS, OPERATION OF THE BOOST **BUTTON OR INCREASING** THE FLOW RATE SETTING ON THE SHOWER CONTROLLER MAY NOT OFFER SIGNIFICANT CHANGE IN OUTPUT FLOW RATE.

Special notes for separately pumped gravity systems and universal/negative head pumps (for divert systems) We recommend a MINIMUM pump rating of 1.5 bar. For optimum performance a 2.5 bar pump should be used for all separately pumped installations. A twin ended pump is required for use with

single outlet products. A universal/negative head type twin ended pump (works on both positive and negative head conditions) MUST be used with divert products.

The minimum actual capacity of the cold water storage cistern

should be not less than 225 litres (50 gallons). The capacity of the hot water cylinder must be capable of meeting the anticipated demand.

THIS PRODUCT IS NOT SUITABLE FOR USE WITH A SINGLE ENDED PUMP.

The range of shower heads has been designed for use with Smart systems. Installation of any shower heads other than these may result in poor shower performance. If at any stage during installation you have any questions then please contact the Aqualisa Customer Service Department on 01959 560010 for advice.

Connections

Shower Heads

This product incorporates 15mm 'push-fit' type connections. Tube should be cut using a rotary type cutter and lubricated using a silicone grease, petroleum jelly, or similar, prior to insertion into the fitting. 15mm pipework must be used to connect the product.

If plastic pipe is used, the tube insert must not increase the tube diameter or extend the cut-off length by more than 2mm.

INSERT

CABLE FULLY

THESE FITTINGS ARE NOT SUITABLE FOR STAINLESS STEEL TUBE. COMPRESSION FITTINGS MUST NOT BE USED.

Pipe sizing CHECK PIPE SIZE REQUIREMENTS FOR CONNECTIONS TO OUTLETS AND ACCESSORIES.

Long pipe runs, on both the inlet and outlet, will reduce the flow rate at the shower head, 22mm pipe work should be used on inlets and reduced down to 15mm as close to the valve as possible to reduce pressure loss and help maintain flow rate. If using 15mm pipe, copper pipe is preferred. To optimise performance minimise the number of elbows used. If long pipe runs are unavoidable on the outlet, and a diverter is used, use copper pipe rather than plastic. If plastic pipe is used, minimise the number of elbows as the pipe inserts are very restrictive.

Flushing

Some modern fluxes can be very corrosive and, if left in contact, will attack the working parts of this unit. All soldering must be completed and the pipe work thoroughly flushed out in accordance with current local and

national Water Supply Regulations prior to connection of the product.

Declaration of Conformity Aqualisa Products Limited declares that the Aqualisa SmartValve<sup>TM</sup> and supplied controller, in conjunction with pairing remotes and diverter, complies with the essential requirements and other relevant provisions of the Low Voltage Directive (2014/35/EU), the EMC Directive (2014/30/EU) and the RED Directive (2014/53/EU).



Applicable for some models

After installation Familiarise the end user with the operation of this product and hand them all literature. Complete and post the guarantee card or register online at www.aqualisa.co.uk

Guarantee Aqualisa products are supplied complete with a 1 year parts and labour guarantee that can be upgraded by registering the product with Aqualisa. See www.agualisa.co.uk/guarantee

SYSTEM LAYOUT DIAGRAMS

Single Outlet

System Installation

Refer to wiring diagrams in this guide

**Dual Outlet** 

(divert)

# **SMART** INSTALLATION

This product must be installed by a competent person in accordance with the relevant Water Supply Regulations.

Prior to installation, ensure all literature supplied with this product is read and understood. We have taken great care to ensure that this product reaches you in perfect condition, however should any parts be damaged or missing please contact your point of purchase. If you require assistance please contact the Aqualisa helpline. The shower system is supplied with universal fixings intended to secure it to a suitable wall.

In addition to the guide below, it is essential that the important information (above) is read and understood and that you have all the necessary components before commencing installation. Refer to the separate Components List for reference.

# Digital TV Interference

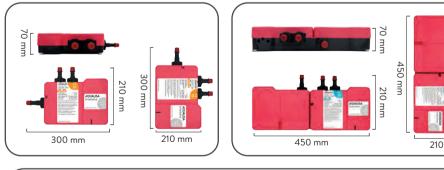
sited, it may interfere with digital TV reception. Please follow the recommendations below

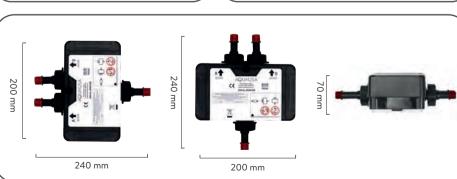
oute cables separately, and as far apart from each other as possible. sure the distance between the Aqualisa Smart $\mathsf{Valve}^{\scriptscriptstyle \mathsf{M}}$  and the aerial is as large as possibl

nstallation videos are available on our website www.aqualisa.co.uk/installation-videos or alternatively, scan the QR code on the reverse of this guide.

# AQUALISA SMARTVALVE™ & DIVERTER

ensure safe operation and installation of this product, the Aqualisa SmartValve™ and diverter (where supplied) MUST be installed in one of the orientations shown.





solation valves are supplied with the Aqualisa SmartValve™ and diverter (where supplied) and must be fitted on all inlet and outlet connections. All connections require 15mm pipe, and all pipe work should be supported.

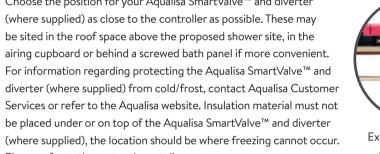
For gravity fed installations, 22mm pipe work should be run as close to the Aqualisa SmartValve™ as possible before reducing down to 15mm.



The inlet supply centres are 48mm.

Please note arrow on isolation valve to indicate direction of flow. DO NOT use compression fittings on the inlet and outlet spigots as this will invalidate the warranty if fitted.

Choose the position for your Aqualisa SmartValve™ and diverter (where supplied) as close to the controller as possible. These may be sited in the roof space above the proposed shower site, in the airing cupboard or behind a screwed bath panel if more convenient. For information regarding protecting the Aqualisa SmartValve™ and diverter (where supplied) from cold/frost, contact Aqualisa Customer Services or refer to the Aqualisa website. Insulation material must not



Exposed installation

(where supplied), the location should be where freezing cannot occur. example shown Please refer to the system layout diagrams. The Aqualisa SmartValve™ and diverter (where supplied) MUST be sited in a position that s safely accessible for servicing and commissioning purposes. When fitted in a loft space, the route to, and the area around the Aqualisa SmartValve™, and diverter (where fitted)

must be boarded to ensure a safe working environment. The optimum position for the Aqualisa SmartValve™ and diverter (where supplied) is in the roof space above the controller site to take full advantage of the ease and speed of installation The distance between the Aqualisa SmartValve™ and the controller must be within the range of the 10m data cable supplied. For dual-outlet models, the diverter must be within the range of the 2m low voltage data cable connecting it to the Aqualisa SmartValve™.

Place the Aqualisa SmartValve™ and diverter (where supplied) on a solid mounting surface, and place the fixing feet into suitable positions. Mark, then drill and prepare suitable fixings securing to the mounting surface using the screws provided (if suitable).



Flush through both hot and cold supply pipes.

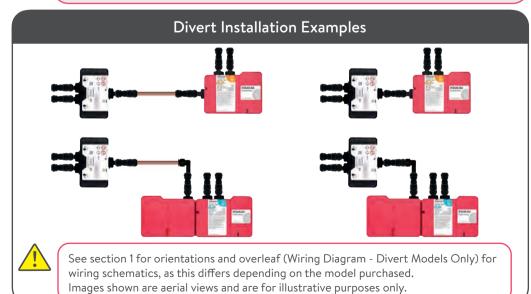
Refer to safety information section. The maximum hot water inlet temperature must be no more than 65°C.

Attach the supply pipes to the Aqualisa SmartValve™, ensuring that the cold and hot feeds are fitted into the appropriately marked inlets.



Run pipework from the mixed water outlet of the Aqualisa SmartValve™ to the proposed siting for the shower hose outlet, fixed head, bath filler or diverter depending on the

For single outlet models, proceed to the relevant Controller section (Concealed or Exposed). If you are fitting a divert system continue below, then to the relevant



Ensure that the isolation valves are connected to the diverter spigots, with the arrows correctly aligned according to the direction of flow.

Run the pipes from the mixed water outlets of the diverter through to the proposed siting for the shower outlets, depending on the system chosen. For 2 buttoned shower divert controllers the outlets are assigned to the controller buttons as follows:

 Top button to outlet A of the diverter Bottom button to outlet B of the diverter

See Diverter Outlet and Diverter Controller Matrix on the reverse page for reference and information regarding setting up the primary outlet.

This may influence your primary outlet choice and plumbing configuration when using the Aqualisa app and/or smart speaker. For the majority of installations we suggest that outlet A is plumbed in as the primary outlet.

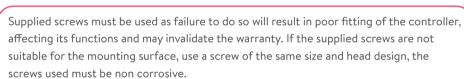
# **CONTROLLERS - CONCEALED SHOWER**

Positioning the controller

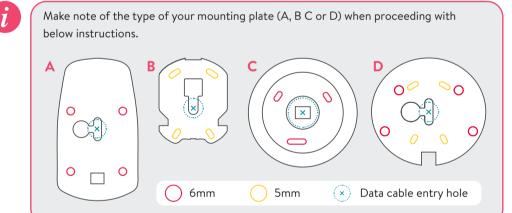
Think about the location of the controller. Avoid grout lines where possible to ensure good surface contact with the silicone seal of the mounting plate. Choose a suitable height so all users can easily see and use the controller. Some controllers are activated by a proximity sensor. Refer to the user guide for details and further information.

Ensure the data cable is the correct way round as both ends differ in type of connection used (transparent connector to the Aqualisa SmartValve™) or diverter (where supplied)

Data cables must be protected by suitable sheathing or conduit in the event of servicing and maintenance. Failure to install this way will invalidate the warranty. Care should be taken to ensure that fixings do not pierce the data cable conduit



Power supply to the Aqualisa SmartValve™ must be switched off before connecting or removing the controller.



Fixing Specifications (refer to above)	Mounting plate type			
	А	В	С	D
× Data cable entry hole size	Ø16mm	Ø16mm	Ø22mm diamond dust hole saw must be used	Ø16mm
Mounting plate screws and fixings	6mm drill bit for red fixings	5mm drill bit for yellow fixings	6mm drill bit for red fixings	6mm drill bit, for rec fixings <b>or</b> 5mm drill bit for yellow fixings

Place the mounting plate on the wall in the desired location for the controller and mark the central position for the data cable entry point as represented by 😿 in the above diagram. Remove the mounting plate and drill the data cable hole at the required size (see above table) at the appropriate position.

Diamond dust hole saws

When using the diamond dust hole saw to cut a hole for the mounting plate, follow the manufacturers guidelines. This type of hole saw is suitable for ceramic tiles, glass, marble, slate and porcelain tiles. If cutting into showering panels or marine board a suitable Ø22mm hole saw should be used. For some brands of diamond dust hole saw it is recommended to wet the saw before cutting. Make an initial cut into the tile at an angle to avoid slippage of the drill bit.

Referring to the above table, mark, drill and prepare the wall fixings for the mounting plate using the screw pack provided. The supplied screws MUST be used. If the supplied screws are not suitable for the mounting surface, use a screw of the same size and head design, the screws used must be non corrosive.

fitting mounting plate B or D, for ease of installation, after positioning the cable (as per point 3), screw to the finished wall surface then utilise the silicone injection points to gently feed silicone into the channels.

For mounting plate C: Utilise the slotted fixing holes to align and to avoid hidden cables.

nsure the data cable is correctly positioned as shown Feed the controller connection end of the data cable through the hole in the mounting plate, ensuring enough length to correctly connect into the back of the controller.

Run a bead of silicone sealant in the mastic groove on the back of the mounting plate. Ensuring the surface area is clear of debris press into position on the finished wall surface. N.B. For mounting plate C remove the paper liner on the foam gasket.

To prevent the data cable from receding into the hole, secure the cable into the narrow middle slot of the mounting plate. Fix the mounting plate to the wall. The supplied screws MUST be used. If the supplied screws are not suitable for the mounting surface, use a screw of the same size and head design, the screws used must be non corrosive.

For mounting plate C: Use the spirit level to align.

The key way of the cable must be facing to the right.

Lining up the keyways of the data cable and the controller, push the data cable plug into the back of the controller. Ensure both rubber skirts are recessed into the connection

seal is no longer visible. If required, utilise a blunt flat bladed screwdriver or similar tool to push the connection fully home.

(see diagram). To make a watertight fitting, ensure the rubber

For mounting plate A, B and D: After correctly inserting the data cable, offer the controller onto the mounting plate whilst feeding the cable back through the slot. Gently but firmly, push the controller down to secure and locate onto the mounting plate.

For mounting plate C: After correctly inserting the data cable, offer the controller up to the mounting plate whilst feeding the cable back through the slot. Position the controller into the mounting plate with the power symbol at the 7 o'clock position. Using the palm of your hand, gently apply pressure to the screen to locate the controller evenly into the mounting plate. With the other hand use the lever to rotate the controller counter clockwise until it stops and is seated in the mounting plate, and the power symbol is at the 6 o'clock position.

Visually check all the way around the two mating components to ensure there are no gaps and the controller is correctly fitted.

Lock the controller onto the mounting plate with the fixing screw located at the base of the controller using a small Pozidrive screwdriver.

For mounting plate A, B and D: To ensure a watertight seal, we recommend running a thin bead of silicone around the top half of the concealed controllers once it has been secured to the mounting plate.

Proceed overleaf to sections Aqualisa SmartValve™ Setup followed by Controller

# **CONTROLLERS - EXPOSED SHOWER**

SmartShelf™ Installation f fitting a SmartShelf™, do not proceed, refer to the separate installation guide provided.

Positioning the controller Think about the location of the controller.

Choose a suitable height so all users can easily see and use the controller. Some controllers are activated by a proximity sensor. Refer to the user guide for details and further information. If the ceiling height is over 2.4m (8ft), a 550mm riser rail extension kit will be required. Contact our Customer Service Department to purchase a riser rail extension kit (part no: 910920).

Locate a suitable entry point into the ceiling for the riser rail, avoiding joists and services.

The centre of the riser rail stands 45mm from the wall. If this is not suitable, the spacers provided with the fixing brackets will increase the depth to 70mm from the wall.

Drill a hole through the ceiling, a minimum of Ø30mm, maximum Ø40mm.

The ceiling plate cannot be sited against an uneven surface. If there is coving or an alternative obstruction, please ensure the entry hole is neat and unobtrusive; otherwise the inner tube could be visible within the showering area. Remove ceiling plate if required.

eed the data cable through the hole in the ceiling followed by the riser rail assembly containing the supply pipe. Ensuring the controller is at the desired height, the rail is vertical, and that there is adequate working clearance above the top of the rail in the roof space.



for details.

of the exposed product. The black push fit elbow provided MUST be used. This connection MUST be sited in a position that is safely accessible for commissioning. servicing and maintenance purposes. Failure to meet these requirements will invalidate the warranty.

Temporarily slide the gel hook up the rail ensuring it is positioned above the lower fixing

Place the lower bracket support pillar into position ensuring the locking lug is correctly fitted into the locating hole in the rail.



Carefully slide the fixing bracket over the rail onto the support pillar.



Ensuring the rail assembly has been passed through the hole in the ceiling and is at the desired height, mark the screw holes and remove the fixing bracket.

Prepare suitable fixings and slide the fixing bracket back over the rail onto the support pillar. Secure to the wall using the screws provided (if suitable).

Place the upper rail bracket support pillar into the desired location ensuring that both the hose restraint and the handset holder are below the upper rail wall bracket position.



Slide the fixing bracket over the rail onto the support pillar and repeat fixing procedures 7-8.



Carefully slide the rail end covers onto the fixing brackets flush with the finished wall surface and click the sides firmly into



Slide the ceiling plate up to the ceiling to cover the entry hole.



Proceed overleaf to sections Aqualisa SmartValve<sup>TM</sup> Setup followed by Controller Commissioning Instructions.





# **AQUALISA**

Westerham Kent TN16 1DE Customer Helpline: 01959 560010 Brochure Hotline: 0800 652 3669 Website: www.aqualisa.co.uk Service enquiries: 01-844-3212

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Part No: 704711 Issue 03 Jun 21

Intertek





#### AQUALISA SMARTVALVE™ SETUP

Before any electrical adjustment is attempted, the electricity supply must be turned off

at the mains switch. Electrical installation may only be carried out by a qualified person.

All copper pipe work must be cross-bonded and connected to a reliable earthing point.

Power supply to the SmartValve™ MUST be earthed and utilise a 3 amp fuse. Connect the Aqualisa SmartValve™ power lead to a suitable electrical connection in accordance with current local and national wiring rules (refer to safety information section).

Examples of suitable connections: • A double pole 3 amp fused switched spur incorporated in the fixed

wiring circuit.

• A plug and socket, whereby the 3amp fuse can be fitted into either the plug or the socket itself.

Ensure that these are located in an accessible, dry location and not in the bathroom.

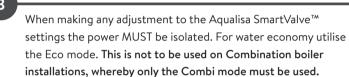
THIS APPLIANCE MUST BE EARTHED We recommend protecting surface mounted cables in suitable approved conduit to avoid

the risk of damage from vermin. The power lead should also be clipped in place with 'P' clips or similar to avoid accidents.

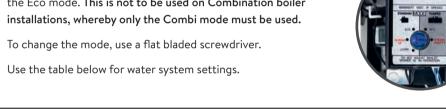
For divert models refer to Wiring Diagram section below. Loosen the single fixing screw on the top of the Aqualisa SmartValve<sup>™</sup> and diverter (where supplied) then carefully tilt the lid up and off the location lugs, and set the lid aside. Plug in the transparent connector of the low voltage, 10m data cable into the socket adjacent to the temperature adjuster as indicated on the label, or into the diverter where specified. Feed the cable out of the Aqualisa SmartValve™ or diverter ensuring it is correctly routed within the data cable channel.



A further data cable socket has been provided for use with a wired remote or diverter. This can be accessed by carefully snapping and removing the entry pillar and connecting the cable as described above. Please refer to the Wired Remote Installation Guide or the below wiring diagram. N.B. Wired Remotes are product specific.

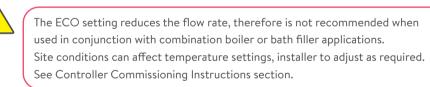


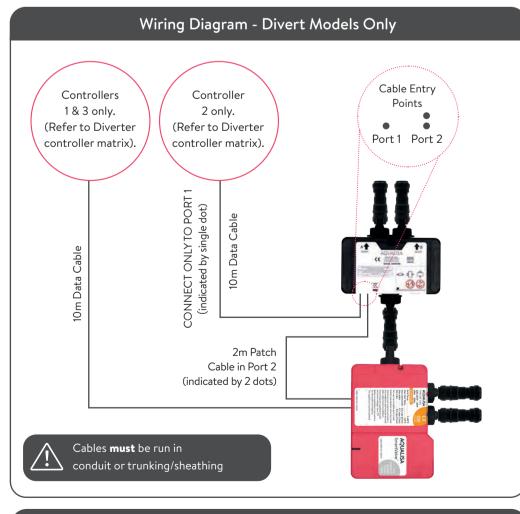
Use the table below for water system settings.



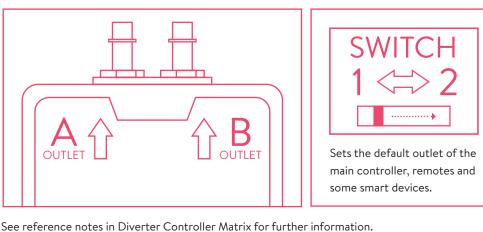
### Setting Water System Mode

Water System	Valve Type	Setting
Combination Boiler - ensure setting is changed from factory default	Standard Aqualisa SmartValve™	Combi Factory default will be Normal HP, this setting must be changed to Combi for temperature stability and optimum performance
Balanced High Pressure	Standard Aqualisa SmartValve™	Normal HP (factory default) or Eco HP
Separately Pumped Gravity	Standard Aqualisa SmartValve™	Normal HP (factory default) or Eco HP
Gravity Pumped	Pumped Aqualisa SmartValve™	Normal Gravity (factory default) or Eco Gravity





# Diverter Outlet



#### **Diverter Controller Matrix**

Controller 1 The controller will automatically assign the outlets as follows:

• Top button to outlet A of the diverter • Bottom button to outlet B of the diverter

# **Diverter Primary Outlet Set Up**

Switch position 1 will allocate Outlet A as the primary.

Switch position 2 will allocate Outlet B as the primary. Note: Changing the diverter switch position will not override the main controller settings. Aqualisa App:

Outlet A is always the primary (default) outlet, regardless of the diverter switch position.

Will always default to the outlet that was last used.

# Controller 2

### **Diverter Primary Outlet Set Up**

Switch position 1 will allocate Outlet A as the primary.

Switch position 2 will allocate Outlet B as the primary. Aqualisa App:

Outlet A is always the primary (default) outlet, regardless of the diverter switch position.

Switch position 1 will allocate Outlet A as the primary. Switch position 2 will allocate Outlet B as the primary.

#### Controller 3

Remove the protective label to allow the temperature bezel to rotate.

Refer to User Instructions, Configure Outlets section. Note: The diverter switch position does not affect the primary outlet settings, configuring the outlets via the controller settings will establish the preferred primary outlet.

Aqualisa App: Will start the outlet as per the user profile settings.

**Smart Speaker:** 

Outlet A is always the primary (default) outlet, regardless of the diverter switch position or the primary outlet settings of the controller (configured outlets)

# **CONTROLLER COMMISSIONING INSTRUCTIONS**

When the power supply to the Aqualisa SmartValve™ is turned on the controller will automatically go into a set-up / configuration sequence. Whilst in the set-up sequence the controller will display flashing LED's or a message on the display screen, this process can take up to 2 minutes to complete. The controller is ready to use once the configuration process has finished. Controller 3 - Special note: The protective label must be removed to allow the emperature bezel to rotate freely.

Turn on the power supply to the Aqualisa SmartValve<sup>TM</sup>.

Run the shower at maximum temperature (factory pre set to 45°C). If required, the maximum temperature can be adjusted. (Refer to Safety Information for guidance).

o adjust the maximum temperate, isolate the power supply to the Aqualisa SmartValve™.

> Using a flat bladed screwdriver adjust the 'MAX TEMP ADJUSTMENT' control as indicated. When the temperature has been set to the desired position, carefully replace the Aqualisa SmartValve<sup>™</sup> lid and secure the fixing screw, hand tight only.

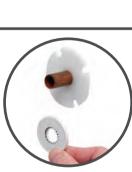
Reinstate the electrical supply to the Aqualisa SmartValve™. Press the 'Start/Stop' button on the controller to turn the shower on.

# ADJUSTABLE HEIGHT HEADS

Installation videos are available on our website www.aqualisa.co.uk/installation-videos or alternatively, scan the QR code on the reverse of this guide.

Ensure the finished wall surface is even, prepare pipework from the Aqualisa SmartValve™ or diverter (where supplied) to the required position for the hose outlet using a Ø15mm pipe. Slide the wall spacer down the projecting pipe until flush with the finished wall surface.

Slide the 15mm gripper ring down the projecting pipe until flush with the wall spacer fitting.



Trim the projecting pipe to a length of 15-22mm, measured from the face of the gripper ring, using a suitable cutter. If a hacksaw is used, the pipe end must be carefully de-burred and chamfered.

Clean and lubricate the pipe using a suitable (silicone based) lubricant.

Remove the locking screw, rotate the chrome outlet assembly and remove the outlet from the wall mounting plate by carefully levering with a flat bladed screwdriver.



Ensuring the locking screw hole is positioned at the bottom, place the wall outlet mounting plate onto the pipe assembly and mark and prepare the fixing points, using the fixings provided (if suitable).



Secure the wall mounting plate to the wall using the screws provided (if suitable).



Place the 'O' ring on the recess of the spigot section on the mounting plate, offer the wall outlet onto the mounting plate in the 5 o'clock position and rotate clockwise until a stop is reached.

Refit the locking screw taking care not to overtighten.



To fit the rail, prepare two fixing holes up to a maximum of 657mm apart. N.B. The rail kit supplied utilises a floating bracket that can be positioned to suit existing screw holes on retrofit installations.

pendant on the model purchased, depress the single release button or the side levers of the handset holder and slide onto the rail assembly.

Carefully slide the gel hook onto the rail under the handset holder.

ecure the top rail bracket into position on the finished wall surface using the short wall screw.



Slide the bottom rail bracket onto the bottom of the rail.



Slide the rail assembly up through the top rail bracket.



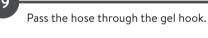
Align the fixing hole of the bottom bracket with the corresponding holes on the rail assembly, ensuring the smaller sized hole on the rail is closest to the wall. Secure the bottom rail bracket to the wall using the long wall screw.

Place the rail end caps into both brackets and push firmly into position.



Ensuring the hose washer is in the correct position; attach the hose to the wall outlet or the bottom of the exposed rail.

Run the shower for a few seconds to clear any debris and to check for any leaks.



Current Water Supply Regulations state that the handset should not be allowed to pass a point 25mm above the spill over level of the bath or shower tray. If this cannot be achieved, the hose must be passed through the gel hook which has been designed to be utilised as a hose restraint.



Make note of the type of your shower head (A or B) when proceeding with below instructions.

For shower head A: Ensuring the hose washers are in the correct position, depress the antiswivel locking button on the handset and secure the handset to the hose. Place the handset into the handset holder.

For shower head B: Disengage the pivot clip by pushing in the outer grey button on the front of the shower head, as shown. Remove the threaded spigot from the bottom of the handset by loosely attaching the hose to the thread and pulling clear. Ensure the hose washer is in the correct position, tighten the threaded spigot into the hose using a suitable spanner, taking care not to over-tighten. Reinsert the spigot into the handset and engage the pivot clip prior to placing the handset into the handset holder.

# WALL MOUNTED HEAD

Installation videos are available on our website www.aqualisa.co.uk/installation-videos or alternatively, scan the QR code on the reverse of this guide.

Run a 15mm outlet pipe from the Aqualisa SmartValve™ or diverter (where supplied) to the preferred position for the fixed head.

Cut the outlet pipe to the finished length (55mm-150mm measured from the finished wall surface) using a suitable cutter. If a hacksaw is used, the pipe end must be carefully de-burred and chamfered.

Offer the fixed head arm over the projecting pipework and ensuring it is visibly straight, mark the four fixing points.

Remove the fixed head arm and drill and prepare using the fixings provided (if suitable) taking care to avoid pipework hidden in the wall.

Ensuring the pipe is clean and free of dust, slide the wall spacer followed by the fixing bush onto the pipe flush with the finished wall surface.

Fit the 15mm 'O' ring against the end of the fixing bush. Lubricate the 'O' ring using a suitable silicone based lubricant.



The 'O' ring must be positioned on the 15mm pipe flush to the fixing bush, not onto the

Refit the shower arm and secure it to the wall using the screws provided (if suitable).



Run the shower for a few seconds to clear any debris and to check for any leaks.

lide the cover plate into position flush with the finished wall surface.



Ensuring the rubber washer is in the correct position, attach the shower head to the fixed arm and carefully secure using a suitable spanner, or a tool with smooth jaws, sufficiently to lock the head into position.



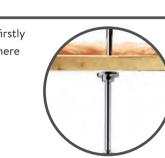
### **CEILING MOUNTED HEAD**

The ceiling mounted fixed head is supplied with screws for fixing the product to a noggin. A NOGGIN MUST BE USED AS PART OF THIS INSTALLATION

Installation videos are available on our website www.aqualisa.co.uk/installation-videos r alternatively, scan the QR code on the reverse of this guide.

Run a 15mm outlet pipe from the Aqualisa SmartValve™ or diverter (where supplied) to the preferred position for the fixed head.

ocate the position for the fixed head in the bathroom and firstly drill a pilot hole to mark the position before checking that there is suitable space behind the ceiling for the fixing assembly.



The minimum height required behind the ceiling is 50mm and the space must allow for an 80mm wide, 50mm deep noggin to be used to support the assembly.

Drill a hole (minimum Ø28mm, maximum Ø40mm) through the ceiling and the noggin.

Remove the fixing bracket carefully from the fixed head arm.

Set the fixing bracket into position and mark the fixing points. Remove the bracket and drill and prepare suitable fixings. Refit the fixing bracket and secure it through the ceiling and into the noggin using the screws provided (if suitable).

Feed the arm through the fixing bracket to the correct depth. Tighten the nut using a 32mm spanner if necessary to facilitate.



Cut off the excess pipe allowing for a suitable working length to allow for the required 22mm connection. If a push fit connector is to be used then the pipe must be abraded to remove all chrome plating.

Connect the pipe work from the Aqualisa SmartValve™ or diverter (where supplied) to the end of the fixed head pipe using a suitable coupling. Fully tighten the nut on the ceiling mounting bracket using a 32mm spanner if necessary to facilitate.

Run the shower for a few seconds to clear any debris and to check for any leaks.

ubricate the 'O' ring if necessary and carefully slide the

cover plate back over the fixed head arm and into position

against the ceiling.

Secure the cover plate to the arm using the grub screw and

2.5mm hexagonal key provided.



Ensuring the rubber washer is in the correct position, attach the shower head to the fixed arm and carefully secure using a suitable spanner, or a tool with smooth jaws, sufficiently to lock the head into position.



### BATH OVERFLOW FILLER

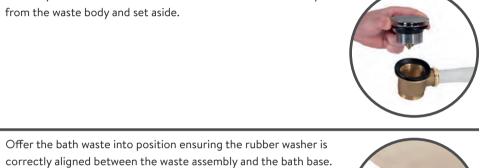
The bath overflow filler is suitable for baths up to a maximum thickness of 24mm.

Installation videos are available on our website www.aqualisa.co.uk/installation-videos or alternatively, scan the QR code on the reverse of this guide.

Carefully unscrew and remove the overflow filler outlet from the body assembly and set aside.



Carefully unscrew and remove the bath waste clicker assembly from the waste body and set aside.



Ensuring the rubber washer is correctly aligned, pass the bath waste clicker through the bath and secure to the waste body



Connect the bath waste to a suitable trap (not supplied).

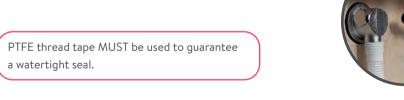
Offer the outlet body assembly into position at the rear of the bath ensuring the rubber washer is correctly aligned between the outlet body assembly and bath wall.



Ensuring the rubber washer is correctly aligned, pass the overflow filler outlet through the bath and secure to the body assembly.



Remove the relevant inlet blanking plug and attach the flexible hose to the blended inlet connection.



Connect the flexible hose to the blended supply pipe ensuring a suitable non restrictive double check valve (not supplied) is fitted in line with current Water Supply Regulations.

# WASTE PIPE EXTENSION KIT

If required for larger baths, a 900mm waste pipe conversion kit is available from the Aqualisa Customer Service department, part number 910064. Please contact our Customer Service Department on 01959 560010.

Inscrew the clamping nut and remove the waste pipe from the waste assembly.



Remove the clamping nut and sealing washer from the waste pipe and set aside.

Carefully cut down the length of the waste pipe, and disconnect from the outlet assembly, ensuring not to damage the outlet.

o reassemble, push the longer waste pipe into position over the outlet, and secure it in place

using a jubilee clip (not supplied). NOTE: The waste pipe may need to be softened by running it under hot water, to ensure it slides over the outlet.

TROUBLESHOOTING

SmartValve™

Pump noisy and

low / no flow

Low / no flow

Symptom Possible cause Action Controller LED's Start up sequence No action required - sequence and configuration can last up and controller to 2 minutes. Wait until LED's go out and then the controller changing colour configuration in is ready to use. on to the Aqualisa specific)

> Power supply turned Check power supply is turned on - Green power light should be illuminated on the Aqualisa SmartValve<sup>TM</sup>. off to Aqualisa No Lights / Blank SmartValve™ Controller Check data cable connections are making good contact and are Loss of

displaying fully inserted. "Preparing, please Check that the wiring schematics are as per installation than 2 minutes

> Air lock (for Gravity For models utilising an adjustable head kit; disconnect the fed systems only) handset from the hose, lower the hose into the shower tray or bath, set the temperature to fully cold and then start the shower. As the water starts to flow and increase in volume gradually increase the temperature. If the flow starts to splutter, stop moving the temperature control until the flow

> > again stabilises, then continue to move the dial towards the hottest setting. Isolate hot and cold feeds to the Aqualisa SmartValve<sup>TM</sup>, disconnect from the inlet spigots and then using the isolation

valve bleed through the hot and cold supplies. Release the outlet pipe work from the outlet isolation valve of the Aqualisa SmartValve<sup>TM</sup>. Using an appropriate connection, flexi or length of pipe connect to the isolation valve so that water can be discharged into a bucket or suitable receptacle. Start the shower and bleed through until air is cleared. It may be required to have the controller set at a cooler temperature setting until the hot water starts to bleed through, then gradually increase the temperature. NOTE: If the product fitted uses the Aqualisa diverter, then ensure that this is taken out of the plumbing configuration but remains connected to the Aqualisa

If water supplies are gravity fed, the PUMPED Aqualisa SmartValve<sup>TM</sup> fitted SmartValve<sup>TM</sup> must be used (unless a separate stand alone pump is being utilised). For Standard Aqualisa SmartValve<sup>TM</sup> - Ensure water is turned fully

Smartvalve<sup>TM</sup> via the 2m data cable.

SmartValve™.

Check for debris in the inlet filters of the Aqualisa

on at the mains and at the servicing valve in the supply. Ensure isolation valves are fully open. Mixed water supplies For standard Aqualisa SmartValve<sup>TM</sup> - ensure hot and cold supplies are from the mains water supply.

Check for debris in the inlet filters of the Aqualisa SmartValve<sup>TM</sup>, diverter and Fixed Head connection washer. Incoming mains water After confirming that the filters are clear, check with the local

pressure or flow too low water authority. Connectors and water Refer to IMPORTANT INFORMATION sections: supply feeds to the Connections and Pipe sizing. Aqualisa SmartValve™ are restrictive

Separate, stand alone Ensure sufficient flow to activate the flow switches of the pump. (negative head) pump must be used. Refer to IMPORTANT (Standard Aqualisa SmartValve<sup>TM</sup> only) INFORMATION section. Aqualisa SmartValve<sup>TM</sup> Refer to Setting Water System Mode section, ensure mode is

pump not activating set to normal or ECO gravity setting. Unable to adjust supplies (i.e. Hot or control temperature supply feeding cold

If hot water supply is from a combination boiler - the Logic

55°C for stored water and 50°C for combination boilers.

on Logic Module of module mode MUST be set to COMBI. Aqualisa SmartValve<sup>TM</sup> Airlock in water See "Air lock" in Possible Cause section. supplies (for gravity

inlet and vice-versa)

Incorrect setting

fed systems only)

temperature

Ensure hot water supply temperature is below 65°C (minimum temperature too high 55°C for stored water and 50°C for combination boilers). Communications issue Check data cable connections.

Check that the hot water temperature is stable at another high unable to meet flowing outlet (e.g. bath hot tap - run at maximum flow rate), additionally run a cold outlet at 1/3 of a maximum flow rate. demand Check that domestic hot water temperature is a minimum of Low hot water

Refer to section: Controller Commissioning Instructions. Logic Module temperature setting too low Mixed water supplies Water supplies MUST be from the same source: MUST NOT Temperature too low - Controller be gravity hot and mains cold.

temperature ready display does not For mains fed systems the cold and hot feeds should be as evenly Unbalanced water balanced as possible - especially for HP unvented systems. supplies Check the hot water temperature is stable at another high flowing outlet (e.g. bath hot tap - run at maximum flow rate), unable to meet additionally run a cold outlet at 1/3 of a maximum flow rate.

Poor cable connection Check data cable connections are making good contact and are fully inserted (this includes installations where a wired remote after switching Object within range Check user guide to see if the model in question has this of proximity sensor feature - and if so go to settings menu for guidance on and activating Auto disabling this function.

> Pipe work configured Refer to section: Diverter Controller Matrix. Primary outlet setting Refer to section: Diverter Controller Matrix.

not configured Refer to User Guide: Settings Section - Configuring your Outlets not configured (For

models with display screen only)

Water flows

from incorrect outlet (divert

> Communications issue Check that 2m patch lead is connected between Aqualisa SmartValve<sup>TM</sup> and diverter and that the cables are connected to the correct ports. See section: Wiring Diagram - Divert

Models Only. Ensure the correct 2m patch lead is connected - refer to separate Components List. Turn off the power supply to the Aqualisa SmartValve<sup>TM</sup>, leave Outlets not

isolated for at least 2 minutes. Reinstate power supply and

then following instruction in the User Guide (Settings Menu)

screen only) complete a factory reset, then proceed to Configure Outlets. For further information and advice contact Aqualisa Customer Helpline or refer to the

Troubleshooting sections in the User Guide.

configured (For

models with display